

In-house training course cancellation

Training courses held in-house at your premises, will be invoiced prior to the course being held and must be paid for prior to the date of the training.

In the event of cancellation of the course by the client, our policy states that any work conducted prior to the course in regards to course content will be billed in full. A full refund will be provided on the actual cost of the course, provided we receive notification of cancellation at least 30 working days prior to the course date or in relation to NEBOSH courses the exam registration date whichever is the earlier. A 50% refund will be provided up to 10 working days prior to the course date and cancellations received less than 10 working days before the course, are not entitled to a refund.

In the event of a course requiring rescheduling due to instructor illness or unavailability, the cost of the course will be refunded in full, or alternatively rescheduled at a mutually acceptable date.

Unless otherwise stated, the course fees do not include registration or certification fees payable by the student to NEBOSH or any other accrediting bodies, nor do the course fees include examination fees, whether payable to the Company or an external examination provider. Where such fees are payable by the Company, it shall have the right to pass on the amount of such fee or any increase of such fee notified to it after the date of enrolment.

NEBOSH fees in regard examination arrangement and candidate registration fees are non-refundable.

Public Training Course Cancellation

For public courses, held at the premises of RCES (UK) Ltd, we require full payment at least 10 working days prior to the course date.

In the event of cancellation by the attendee, our policy states, a full refund will be given, provided we receive notification of cancellation at least 10 working days prior to the course date. A 50% refund will be provided up to 5 working days prior to the course date and cancellations received less than 5 working days before the course, are not entitled to a refund. Refunds will not be given for a "no show" on the day.

In the event of a course requiring rescheduling due to instructor illness or unavailability, the cost of the course will be refunded in full, or alternatively rescheduled at a later date, should you not be able to attend the rescheduled course a full refund will be provided.